



County of Santa Cruz

Department of Community Development and Infrastructure

701 Ocean Street, Fourth Floor, Santa Cruz, CA 95060
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CONFIDENTIAL VACATION RENTAL COMPLAINT FORM

Please complete all sections of this form. You may be contacted for additional information about the alleged violation. We do not accept anonymous complaints; however, the identity of anyone reporting code violations is kept confidential and is protected under California Code Section 6250 et.seq.

REPORTING PARTY CONFIDENTIAL INFORMATION:

Your Name: _____ Day Time Phone #: _____

Your Address: _____ Email: _____

LOCATION OF VIOLATION: (identify the property where the violation(s) exist.)

Address: _____ Assessor's Parcel No.: _____

Cross Street: _____ Property Owner(s) Name: _____

Does this property have an active Vacation Rental Permit? Yes No If yes, have you contacted the 24hr emergency contact? (Please include dates and times below)

Was 24hr contact responsive? Yes No Unknown If no, please explain: _____

Which platforms are used to advertise this rental? i.e. AirBnb, VRBO Please provide URL(s) or listing number(s):

Has Sheriff or other enforcement agency responded recently? Yes No Unknown If yes, please explain:

What steps have you already taken to resolve this problem? _____

How is this violation detrimentally impacting you? _____

PLEASE NOTE: SOME VIOLATIONS ARE HANDLED BY OTHER GOVERNMENTAL AGENCIES / DEPARTMENTS.
PLEASE CONTACT THE AGENCIES / DEPARTMENTS LISTED BELOW FOR THE FOLLOWING:

- Abandoned Vehicles..... County Sheriff's Office, 454-7602
- Animal Control..... County Animal Control, 454-7303
- Drainage..... County Public Works Department, 454-2160
- Septic Tank Failure..... County Environmental Health Services, 454-2022
- Substandard Housing Conditions..... County Environmental Health Services, 454-2022
- Weed Abatement..... Local Fire Department

Upon receipt of your complaint, the County will send written notification to the owner of the property where the violation is alleged to exist. Do you wish to receive a copy of this letter? Yes No

I certify that the information above is accurate to the best of my knowledge.

Signature

Date